Participant Account Web Access

NATIONAL BENEFIT SERVICES, LLC
Customer Care • Knowledge and Expertise • Organizational Excellence

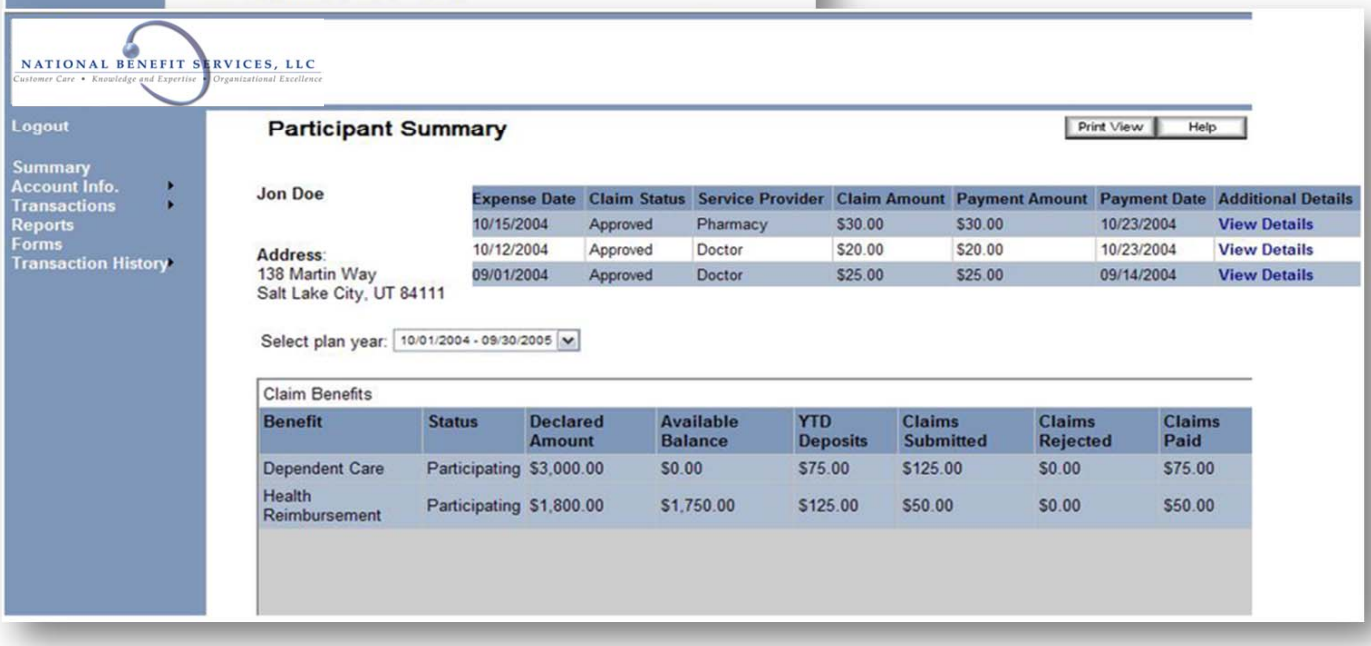
National Benefit Services, LLC provides a website for participants to access account information. This site will give you:

- **Access to detailed Claim History**
- **Heath Reimbursement and Dependant Care account information**
- **Access to downloadable forms such as Claim and Change of Status Forms**
- **A list of what is eligible for reimbursement**
- **Access 24 hours a day, 7 days a week**

To log on to your personal web account go to:

www.NBSbenefits.com

First time users:
USER ID: SS# (no dashes)
PASSWORD: Last four digits of your SS #



Flexible Spending Account (FSA) Claim Form

NATIONAL BENEFIT SERVICES, LLC
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Personal Information

Employee Name

Company Name: Southern Utah University

Home Address

Change? ☐ Yes ☐ No

Social Security Number ☐☐☐ - ☐☐ - ☐☐☐☐

Phone Number ☐☐☐ - ☐☐☐ - ☐☐☐☐

For Quick Claim Processing:

- ► Fully Complete & Sign this Claim Form
- ► Attach a copy of supporting receipts, vouchers, bills, etc.
- ► All receipts must detail each of the items summarized below
- ► Please print in dark blue or blak ink when using this form
- ► Minimum Total Reimbursement $25

For Account Balance: Go To
www.NBSbenefits.com
Or Call
(801) 838-7324 or (888) 353-9125

Please allow 2 business days for claims to be processed

Day Care Expenses

	Date of Service Mo Day Yr	Service Provider Tax ID # or SS#	Child's Name	Age	Amount
1	☐☐-☐☐-☐☐				☐☐☐☐.☐☐
2	☐☐-☐☐-☐☐				☐☐☐☐.☐☐
3	☐☐-☐☐-☐☐				☐☐☐☐.☐☐
	Total FSA Day Care Expenses				☐☐☐☐.☐☐

Health Care Expenses (Please list one expense per line)

****Notice****

Effective Jan. 1 2011 all over-the-counter (OTC) medication claims must be accompanied by a prescription to be eligible under new federal regulation

	Date of Service Mo Day Yr	Office Visit	RX	Dental	Vision	Non-Drug OTC	Ortho-dontia	Other Services: Please Specify	Person Receiving Service	Amount
1	☐☐-☐☐-☐☐	O	O	O	O	O	O			☐☐☐☐.☐☐
2	☐☐-☐☐-☐☐	O	O	O	O	O	O			☐☐☐☐.☐☐
3	☐☐-☐☐-☐☐	O	O	O	O	O	O			☐☐☐☐.☐☐
4	☐☐-☐☐-☐☐	O	O	O	O	O	O			☐☐☐☐.☐☐
5	☐☐-☐☐-☐☐	O	O	O	O	O	O			☐☐☐☐.☐☐
6	☐☐-☐☐-☐☐	O	O	O	O	O	O			☐☐☐☐.☐☐
7	☐☐-☐☐-☐☐	O	O	O	O	O	O			☐☐☐☐.☐☐
8	☐☐-☐☐-☐☐	O	O	O	O	O	O			☐☐☐☐.☐☐
9	☐☐-☐☐-☐☐	O	O	O	O	O	O			☐☐☐☐.☐☐
10	☐☐-☐☐-☐☐	O	O	O	O	O	O			☐☐☐☐.☐☐
									Total FSA Health Expenses	☐☐☐☐.☐☐

Employee Signature

I, the undersigned, attest that to the best of my knowledge these statements are complete and true. I authorize the release of any medical information to my spouse. I certify these expenses are for valid services provided on the dates indicated and will not be reimbursed or claimed under any other Plan, or claimed as a tax deduction.

Employee Signature
X

Date

NBS - 402(10/10)

Please fax or mail your claim form and receipts to the following:

Mail: National Benefit Services, LLC P.O. Box 6980, West Jordan, UT 84084
FAX: Salt Lake City Area Fax: (801) 355-0928 Toll Free Fax: (800) 478-1528
Email: claims@NBSbenefits.com (PDF, TIFF or JPEG files only)

Dependent Care Expense Worksheet
Continual Reimbursement Form

NATIONAL BENEFIT SERVICES, LLC
Customer Care • Knowledge and Expertise • Organizational Excellence

Personal Information	Employee Name	Company Name Southern Utah University
	Address	Social Security Number
		Email Address

Instructions

Your Dependent Care spending account allows you to save money by paying predictable day care expenses with pre-tax dollars. (Only expenses incurred for Day Care which make it possible for you to work are eligible)

1. Determine your per pay period election for dependent care expenses
   a. Enter the Total Annual Expense for dependent care
   b. Determine your yearly number of pay periods = weekly/52, bi-weekly/26, semi-monthly/24, monthly/12
   c. Divide the Total Annual Amount by the number of Pay Periods to calculate your Pay Period Deduction
   [Annual Expenses may not exceed $5,000 (Married) and $2,500 (If married and filing individual tax returns)]
2. For continual reimbursement please complete the Continual Reimbursement and Service Provider sections
3. Please send the completed form to National Benefit Services, LLC
4. **At the end of each quarter resubmit this form with prior quarter receipts to continue reimbursement**

Pay Period Election	Total Annual Expense	Number of Pay Periods	Pay Period Deduction
	$_____ ÷	_____ =	$_____

Continual Reimbursement

Expenses for dependent care may not be reimbursed under the plan prior to the time that the dependent care services are rendered. However, you may be reimbursed under the plan after the services are rendered and prior to the time that the payment is due if those expenses are part of a continual reimbursement request.

You may use this form to apply for continual reimbursement. No reimbursement may be paid under the continual reimbursement program for any month in which dependent care services are not rendered. It is your responsibility to advise the plan administrator of the cessation or interruption of such services. Your reimbursement will be paid each payroll period. **Receipts for Dependent Care must be received by NBS on a quarterly basis.**

Limited FSA

☐ **YES! Please sign me up for continual reimbursement of my Day Care expense.**

Your reimbursement will automatically be sent to you after each payroll period.

I have reviewed the information on this request form and verify that the information listed above and attached is true and correct. I understand that if any changes regarding the continual payment occur, NBS must be notified immediately. Failure to do so could result in additional taxes being applicable for which I would be responsible. **I also understand that copies of receipts for payment of these expenses must be forwarded to NBS quarterly or continual reimbursement will cease.**

Employee Signature	Date
Address	

I, the undersigned, hereby certify that the above person will/has incurred these expenses.

Business ID # or Social Security #	Provider Signature
	X_____

Quarterly Receipt and Continual Reimbursement Extension

(Each quarter resubmit this form with the prior quarter's receipts for continued reimbursement)

1st Quarter Receipts	**2nd Quarter Receipts**
Dependent Name: _____	Dependent Name: _____
Total Receipts: $_____	Total Receipts: $_____
Please continue my continual reimbursement for the next: ☐ 3 Months ☐ Other _____	Please continue my continual reimbursement for the next: ☐ 3 Months ☐ Other _____
3rd Quarter Receipts	**4th Quarter Receipts**
Dependent Name: _____	Dependent Name: _____
Total Receipts: $_____	Total Receipts: $_____
Please continue my continual reimbursement for the next: ☐ 3 Months ☐ Other _____	Please complete a new form for the new year

National Benefit Services, LLC
P.O. Box 6980, West Jordan, UT 84084 PH (801)838-7324 Toll Free (888) 353-9125

NBS Prepaid Visa Card

The Smart Way to Pay for the Things You Need

The NBS® Prepaid Visa® Card

As part of your cafeteria program, you can receive your own NBS card that makes using your flex dollars easier than ever. As long as the merchant or service provider accepts Visa credit cards, there's no need to pay cash up front and then wait for reimbursement.

Here's how it works …

1. Enroll in the cafeteria benefit program and select an annual contribution amount.

2. Pre-tax funds are loaded into your account via payroll deduction.

3. You receive your NBS card in the mail, and can use it immediately for qualified expenses. Funds are deducted directly from your flex account. Purchases that exceed the available funds are declined, and you'll have to use another form of payment and submit a claim for reimbursement.

4. The NBS card is a debit card but similar to a credit card in that you always select "Credit" and sign for purchases. Your card does not require a PIN and you cannot withdraw cash. If the merchant or service provider does not accept Visa credit cards, you'll need to use another form of payment and submit a claim for reimbursement.

5. Use your card at doctors offices, hospitals, dentist offices, optical centers, pharmacies and other heath providers. Purchases made at these locations will automatically be adjudicated. You will not be required to submit receipts for purchases made at these stores! Just swipe your card to pay for eligible items and then provide another tender for non-eligible purchases.

Sign up for a flexible spending program today,
and keep those hard earned dollars in your wallet.
Contact your Human Resource Department for more information.

Please note: debit cards will be ordered after all plan setup and enrollment materials are received by NBS. Please allow up to 30 business days for card processing and mailing time. Spouse cards will be ordered after the first payroll has been received and processed by NBS.

***** Although you won't be required to submit receipts for purchases at approved stores you are required to keep all receipts for purchases. You may be required to submit receipts for adjudication on transactions made on the card. Any use of the card for ineligible purchases will require you to refund money back to the plan.**

HIPAA Privacy Notice

Effective Date: 1 April 2006

This Notice Describes How Medical Information About You as a Participant in the Cafeteria Plan (the "Plan") May Be Used and Disclosed and How You Can Get Access To This Information. Please Review It Carefully.

This notice describes the medical information practices of National Benefit Services, LLC in the administration of the Cafeteria or HRA Plan medical claims.

Our Pledge Regarding Medical Information

We understand that medical information about you and your health is personal. We are committed to protecting medical information about you. We create a record of the health care claims reimbursed under the Plan for plan administration purposes. This notice applies to all of the medical records provided to you by us that we maintain. Your personal doctor or health care provider may have different policies or notices regarding the doctor's use and disclosure of your medical information created in the doctor's office or clinic.

This notice will tell you about the ways in which we may use and disclose medical information about you. It also describes our obligations and your rights regarding the use and disclosure of medical information.

We are required by law to:

- make sure that medical information that identifies you is kept private;
- give you this notice of our legal duties and privacy practices with respect to medical information about you; and
- follow the terms of the notice that is currently in effect.

Right to Inspect and Copy

You have the right to inspect and copy medical information that may be used to make decisions about your Plan benefits. To inspect and copy medical information that may be used to make decisions about you, you must submit your request in writing. If you request a copy of the information, we may charge a fee for the costs of copying, mailing or other supplies associated with your request.

We may deny your request to inspect and copy in certain very limited circumstances. If you are denied access to medical information, you may request in writing that the denial be reviewed.

Right to an Accounting of Disclosures

You have the right to request an "accounting of disclosures" where such disclosure was made for any purpose other than treatment, payment, or health care operations.

To request this list or accounting of disclosures, you must submit your request in writing. Your request must state a time period which may not be longer than six years and may not include dates before April 2003. Your request should indicate in what form you want the list (for example, paper or electronic). The first list you request within a 12 month period will be free of charge. For additional lists, we may charge you for the costs of providing the list. We will notify you of the cost involved and you may choose to withdraw or modify your request at that time before any costs are incurred.

Right to Request Restrictions

You have the right to request a restriction or limitation on the medical information we use or disclose about you for treatment, payment or health care operations. You also have the right to request a limit on the medical information we disclose about you to someone who is involved in your care or the payment for your care, like a family member or friend. For example, you could ask that we not use or disclose information about a surgery you had.

To request restrictions, you must make your request in writing. In your request, you must tell us (1) what information you want to limit; (2) whether you want to limit our use, disclosure or both; and (3) to whom you want the limits to apply, for example, disclosures to your spouse.

HIPAA privacy laws do not require compliance with your request.

Right to Request Confidential Communications

You have the right to request that we communicate with you about medical matters in a certain way or at a certain location. For example, you can ask that we only contact you at work or by mail.

To request confidential communications, you must make a written request. We will not ask you the reason for your request. We will accommodate all reasonable requests. Your request must specify how or where you wish to be contacted.

Right to a Paper Copy of This Notice

You have the right to a paper copy of this notice. You may ask us to give you a copy of this notice at any time. Even if you have agreed to receive this notice electronically, you are still entitled to a paper copy of this notice. You may obtain a paper copy of this notice upon written request. You may obtain a copy of
We reserve the right to change this notice. We reserve the right to make the revised or changed notice effective for medical information we already have about you as well as any information we receive in the future. We will post a copy of the current notice on the NBS website. The notice will contain on the first page the effective date.

Complaints

If you believe your privacy rights have been violated, you may file a complaint with National Benefit Services, LLC or with the Secretary of the Office for Civil Rights of the U.S. Department of Health and Human Services. All complaints must be submitted in writing. You will not be penalized for filing a complaint.

Other Uses of Medical Information

Other uses and disclosures of medical information not covered by this notice or the laws that apply to us will be made only with your written permission. If you provide us permission to use or disclose medical information about you, you may revoke that permission, in writing, at any time. If you revoke your permission, we will no longer use or disclose medical information about you for the reasons covered by your written authorization. You understand that we are unable to take back any disclosures we have already made with your permission, and that we are required to retain our records of the services that we provided to you.

Written Requests and Complaints

Send all written requests and complaints to:

National Benefit Services, LLC
Attn: Privacy Officer
P.O. Box 1906
Sandy, UT 84091