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# QUICK REFERENCE GUIDE

## SOUTHERN UTAH UNIVERSITY

### Retail Pharmacy

Your plan allows for up to a 30-day supply at a participating retail pharmacy. You pay a copay each time a prescription is filled (after annual deductible).

Generic	\$10 Copay
Preferred Brand	30% Coinsurance (\$250 max)
Non-Preferred Brand	50% Coinsurance (\$350 max)

### 90-Day Retail/Mail Order Benefit

As an added benefit, your plan allows for up to a 90-day (three month) supply of medication. There are two options to fill a prescription for a 90-day supply (after annual deductible).

- 1) Participating 90-Day Retail Pharmacy (i.e. Bulloch's Drug Store and Wal-Mart)
- 2) Mail Order Pharmacy (WelldyneRx)

The same copay applies for each option:

Generic	\$20 Copay
Preferred Brand	30% Coinsurance (\$250 max)
Non-Preferred Brand	50% Coinsurance (\$350 max)

In order to fill a 90-day supply, your prescriber must write your prescription for a 90-day supply. Prescriptions filled for less than a three month supply and more than a one month supply will not process at the pharmacy.

### Specialty Medications

Your plan allows for up to a 30-day supply on specialty medications filled at a participating specialty pharmacy. You pay a copay each time a prescription is filled (after annual deductible).

Specialty Preferred (Tier 1)	15% (\$200 max)
Specialty Formulary (Tier 2)	25% (\$275 max)
Specialty Non-Preferred (Tier 3)	40% (\$400 max)
Specialty Excluded (Tier 4)	Excluded (not covered)

Most pharmacy chains, like Bulloch's Drug and Wal-Mart, are participating in the 90-day Retail Network. If you need assistance finding a retail pharmacy that participates in the 30-day Retail Network, 90-day Retail Network, the VRx Specialty Network, or the mail order pharmacy, WelldyneRx, please call a VRx Benefit Advocate at 877-879-9722.



[www.myvrx.com](http://www.myvrx.com)



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## VRX CONTACT INFORMATION

### SOUTHERN UTAH UNIVERSITY

#### VRx Customer Services

Member Advocates	<b>801-417-9722</b> <b>877-879-9722</b>
Hours	Monday-Friday 7:00 am – 7:00 pm MST
Fax	801-449-3090
Email	<a href="mailto:help@myvrx.com">help@myvrx.com</a>
Mailing Address	PO Box 9780 Salt Lake City, UT 84109-0780



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#### VRx Mail Order Services Provided by WelldyneRx

Customer Service	801-417-9722 877-879-9722
Physician Phone	888-479-2000
Physician Fax	877-221-1259
Mailing Address	PO Box 90369 Lakeland, FL 33804-0369
Website	Accessed through <a href="http://www.myvrx.com">www.myvrx.com</a>

#### Preferred Specialty Pharmacy – US Specialty

Phone	800-641-8475 (Members and Physicians)
Fax	800-530-8589 (Physician fax only)



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# USING YOUR PRESCRIPTION BENEFIT

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## Your New ID Card

To use your benefit, **the pharmacy must have the information on your insurance ID card with the VRx logo.** Be sure to show them the card the first time you fill a prescription (for each member of the family). Also, it's a good idea to have the card available each time you fill a prescription.

## Use a Participating Pharmacy

### Retail Pharmacy

The retail pharmacies you used last year are still available. Most retail pharmacies, including, Wal-Mart, are contracted to allow you to fill up to a 90-day supply of maintenance medications.

### Mail Order Pharmacy

VRx offers the convenience of home delivery through our partnership with WelldyneRx. For your convenience, we have included the enrollment form for WelldyneRx. You will be able to enroll online through the VRx website as soon as your coverage begins.

### Specialty Pharmacy

VRx has contracted with specialty pharmacies to meet the needs of members using specialty medications. If you are using a specialty medication, please contact a Benefit Advocate for additional details.

## Website

In order to learn more about your benefits, you can visit our website at [www.myvrx.com](http://www.myvrx.com). Register using your member ID located on your medical card and log into our secure member portal. You can find the following helpful information and tools on our website:

### Benefit Information

- Prescription copay information
- Estimated drug costs
- Prescription claims history report
- Find a participating pharmacy
- Find a list of covered drugs as well as those that have special requirements

### Order Mail Order Prescriptions Online

- Register for home delivery mail order
- View order status
- Request a refill

### Customer Support

- View or print a copy of the VRx formulary
- Print a member reimbursement form
- Contact VRx

Access to the website will begin about one week prior to effective date



[www.myvrx.com](http://www.myvrx.com)