1) How old is your personal desktop computer?

- More than 4 years old: 14%
- 4 years old: 6%
- 3 years old: 6%
- 2 years old: 8%
- Less than 1 year old: 5%
- Don’t own a desktop computer: 61%

2) How old is your personal laptop computer?

- More than 4 years old: 10%
- 4 years old: 8%
- 3 years old: 15%
- 2 years old: 24%
- Less than 1 year old: 24%
- Don’t own a laptop computer: 19%
In the past six months, how often do you do the following for school, work, or recreation?

3) How many hours each week do you spend actively doing internet activities for school, work, or recreation combined?

- Less than 1 hour: 1%
- 2 to 5 hours: 15%
- 6 to 10 hours: 29%
- 11 to 20 hours: 16%
- 21 to 30 hours: 29%
- 31 to 40 hours: 10%

4a) Instant Messaging

- Never: 36%
- Daily: 15%
- Weekly: 14%
- Monthly: 13%
- Once per Semester: 8%
- Several Times a week: 14%
- Several Times a week: 14%
4b) Text Messaging

- Never: 6%
- Once per Semester: 1%
- Monthly: 3%
- Weekly: 5%
- Several Times a week: 11%
- Daily: 74%

4c) Download Web-based Music or Video

- Never: 20%
- Daily: 9%
- Weekly: 17%
- Monthly: 25%
- Once per Semester: 15%
- Several Times a week: 14%
4d) Use University Library Website

- Never: 3%
- Once per Semester: 9%
- Monthly: 20%
- Weekly: 22%
- Several Times a week: 27%
- Daily: 19%

4e) Use Spreadsheets

- Never: 16%
- Once per Semester: 20%
- Monthly: 22%
- Weekly: 17%
- Several Times a week: 15%
- Daily: 10%
4f) Use Presentation Software

- Never: 9%
- Once per Semester: 31%
- Monthly: 35%
- Weekly: 15%
- Several Times a week: 8%
- Daily: 2%

4g) Use Graphics Software

- Never: 35%
- Once per Semester: 25%
- Monthly: 19%
- Weekly: 9%
- Several Times a week: 7%
- Daily: 5%
4h) Use Audio-creation Software

- Never: 63%
- Once per Semester: 20%
- Monthly: 9%
- Weekly: 5%
- Several Times a week: 2%
- Daily: 1%

4i) Use Video-creation Software

- Never: 60%
- Once per Semester: 24%
- Monthly: 10%
- Weekly: 3%
- Several Times a week: 2%
- Daily: 1%
4j) Use a Social Networking Website

- Never: 9%
- Once per Semester: 2%
- Monthly: 6%
- Weekly: 13%
- Several Times a week: 23%
- Daily: 47%

4k) Use Online Multi-User Game

- Never: 74%
- Once per Semester: 6%
- Monthly: 8%
- Weekly: 3%
- Several Times a week: 4%
- Daily: 5%
### 4n) Use Social Bookmarking

- **Never**: 68%
- **Once per Semester**: 7%
- **Monthly**: 12%
- **Weekly**: 7%
- **Several Times a week**: 4%
- **Daily**: 2%

### 4o) Use Voice Over IP

- **Never**: 70%
- **Once per Semester**: 8%
- **Monthly**: 9%
- **Weekly**: 7%
- **Several Times a week**: 3%
- **Daily**: 3%
How often do you contribute content to the following for school, work, or recreating?

5a) Contribute to Wikis

- Never: 61%
- Once per Semester: 8%
- Monthly: 12%
- Weekly: 10%
- Several Times a week: 6%
- Daily: 3%

5b) Contribute to Blogs

- Never: 56%
- Once per Semester: 11%
- Monthly: 15%
- Weekly: 10%
- Several Times a week: 5%
- Daily: 3%
What is your level of skill for the following?

5c) Contribute to Video Websites

- Daily: 5%
- Never: 49%
- Several Times a week: 9%
- Weekly: 12%
- Monthly: 13%
- Once per Semester: 12%
- Daily: 5%

6) Information Technology Preference

- Exclusively: 3%
- None: 3%
- Extensively: 18%
- Limited: 16%
- Moderate: 60%
7a) Using Library Website

- Expert: 9%
- Not at all skilled: 1%
- Not very skilled: 7%
- Fairly skilled: 44%
- Very skilled: 39%

7b) Using Spreadsheets

- Expert: 7%
- Not at all skilled: 3%
- Not very skilled: 17%
- Fairly skilled: 45%
- Very skilled: 28%
7c) Using Presentation Software

- Not at all skilled: 2%
- Not very skilled: 9%
- Fairly skilled: 43%
- Very skilled: 38%
- Expert: 8%

7d) Using Graphics Software

- Not at all skilled: 17%
- Not very skilled: 38%
- Fairly skilled: 27%
- Very skilled: 14%
- Expert: 4%
7e) Computer Maintenance

- Not at all skilled: 18%
- Not very skilled: 33%
- Fairly skilled: 31%
- Very skilled: 13%
- Expert: 5%

7f) Gather Information From Internet

- Not at all skilled: 1%
- Not very skilled: 3%
- Fairly skilled: 25%
- Very skilled: 49%
- Expert: 22%
7g) Evaluate Information Reliability

- Not at all skilled: 1%
- Not very skilled: 10%
- Fairly skilled: 44%
- Very skilled: 34%
- Expert: 11%

7h) Understanding Ethical Usage

- Not at all skilled: 3%
- Not very skilled: 17%
- Fairly skilled: 42%
- Very skilled: 30%
- Expert: 8%
8) Are you using the following for any of your courses this semester?

- SPSS/PASW: 6%
- Simulations or educational games: 10%
- College/university library website: 75%
- Online virtual worlds (Second Life, Forterra, etc.): 1%
- Blogs: 15%
- Wikis: 24%
- Social networking websites (Facebook, MySpace, Bebo, ...): 24%
- Instant messaging: 14%
- Discipline-specific technologies (Mathematica, AutoCAD, ...): 8%
- E-Portfolios: 9%
- Podcasts: 6%
- Programming languages (C++, Java, etc.): 11%
- Video-creation software (MovieMaker, iMovie, etc.): 10%
- Audio-creation software (Audacity, GarageBand, etc.): 11%
- Graphics software (Photoshop, Flash, etc.): 20%
- Presentation software (PowerPoint, etc.): 71%
- Spreadsheets (Excel, etc.): 54%
How many of your instructors:

9a) Use information technology (IT) in courses

- Almost all: 21%
- Most: 21%
- About half: 20%
- Some: 27%
- Almost none: 8%
- Don't know: 3%

9b) Use Information technology (IT) effectively

- Almost all: 15%
- Most: 27%
- About half: 19%
- Some: 26%
- Almost none: 9%
- Don't know: 4%
9c) Provide students with with adequate training they need to use the (I T) required in the course

- Almost all: 16%
- Most: 25%
- About half: 15%
- Some: 28%
- Almost none: 12%
- Don't know: 4%

9d) Have adequate IT skills for carrying out course instruction

- Almost all: 20%
- Most: 29%
- About half: 16%
- Some: 25%
- Almost none: 6%
- Don't know: 4%
Have you ever taken a course where the instructor used eLearning?

10) Taken an eLearning Course

- Yes: 96%
- No: 4%
- Don't know: 0%

11) How often do you use eLearning?

- Weekly: 29%
- Several times per week: 32%
- Monthly: 7%
- Once a quarter/semester: 5%
- Once a year: 2%
- Never: 1%
- No Answer: 4%
- Daily: 20%
12) How many of your courses this semester are using eLearning?

- No Answer: 6%
- 0: 13%
- 1: 28%
- 2: 26%
- 3: 18%
- 4: 7%
- 5 or more: 2%
13) What is your skill level using eLearning?

- Very skilled: 40%
- Fairly skilled: 37%
- Not very skilled: 5%
- Not at all skilled: 1%
- No Answer: 4%
- Expert: 13%

14) Overall Experience with eLearning

- Positive: 53%
- Neutral: 23%
- Negative: 4%
- Very negative: 1%
- No Answer: 5%
- Very positive: 14%
What is your opinion about the following statements?

15a) I get more actively involved in courses that use IT

- Strongly Agree: 7%
- Agree: 36%
- Neutral: 42%
- Disagree: 12%
- Strongly Disagree: 3%

15b) The use of IT in my courses improves my learning

- Strongly Agree: 9%
- Agree: 48%
- Neutral: 35%
- Disagree: 6%
- Strongly Disagree: 2%
15c) IT makes doing my course activities more convenient

- Strongly Agree: 21%
- Agree: 51%
- Neutral: 21%
- Disagree: 5%
- Strongly Disagree: 2%

15d) By the time I graduate, the IT I have used in my courses will have adequately prepared me for the workplace

- Strongly Agree: 11%
- Agree: 47%
- Neutral: 33%
- Disagree: 7%
- Strongly Disagree: 2%
15e) IT Available When I Need Them

- Strongly Agree: 11%
- Agree: 50%
- Neutral: 29%
- Disagree: 8%
- Strongly disagree: 2%

15f) I am more likely to skip classes when materials from course lectures are available online

- Strongly Agree: 5%
- Agree: 22%
- Neutral: 23%
- Disagree: 33%
- Strongly disagree: 17%
Which of the following best describes your use of new technologies?

16) Student Use of New Technologies

- Love. Among the first to experiment: 9%
- Sceptical. Use only when I have to: 3%
- Usually one of the last: 15%
- When most people I know do: 51%
- Like. Use them before most people I know: 22%

I like to learn through one of the following methods.

17a) Test-Based Conversations

- Yes: 32%
- No: 53%
- Don't know: 15%
17b) Programs, Video Games, Simulations

- Yes: 50%
- No: 32%
- Don't know: 18%

17c) Contributing to Websites/Blogs/Wikis

- Yes: 38%
- No: 44%
- Don't know: 18%
17d) Running Internet Searches

- No: 17%
- Yes: 75%
- Don’t know: 8%

17e) Create/Listen to Podcasts/Webcasts

- No: 39%
- Yes: 36%
- Don’t know: 25%
18) How should your institution first notify you of a campus emergency?

- Text message: 74%
- Voice telephone call: 7%
- Public-address systems: 8%
- Emergency website: 0%
- Other social network: 0%
- MySpace: 0%
- Facebook: 1%
- Instant message: 0%
- General information website: 1%
- Other: 0%
- E-mail: 9%
Do you own a handheld device that is capable of accessing the Internet (whether or not you use that capability)?

19) Own Internet Capable Handheld

- Yes: 49%
- No, and I don't plan to purchase one: 39%
- No, but I plan to purchase one: 10%
- Don't know: 2%

How often do you use the Internet from your handheld device?
Approximately how much time each week do you use the Internet from your handheld device?

21) Time Using Internet on Handheld

- No Answer: 74%
- Less than 15 minutes: 6%
- 16 - 30 minutes: 5%
- 31 - 60 minutes: 4%
- 1 - 2 hours: 4%
- 2 - 5 hours: 4%
- 6 - 10 hours: 2%
- 10+ hours: 1%
22) Which of these internet activities do you do from your handheld device?

- Download or play games online: 10%
- Download or watch videos online: 9%
- Download/Stream music: 11%
- Watch mobile TV: 4%
- Use Internet photo sites: 6%
- Conduct personal business (banking, shopping, etc.): 15%
- Use maps (e.g. find places, get directions or plan routes): 19%
- Read or contribute to blogs: 6%
- Check information (news, weather, sports, specific facts, etc.): 26%
- Use social networking websites (Facebook, MySpace, Bebo, etc.): 22%
- Report what you’re doing on Twitter: 3%
- E-mail: 26%
- Instant message: 13%
In the next three years, I expect my use of the Internet from a handheld device will:

### 23) Use of Handheld Internet in Next 3 Years

- **Greatly increase** 9%
- **Increase** 15%
- **Stay the same** 9%
- **Decrease** 1%
- **Greatly decrease** 1%
- **No Answer** 65%

Do you use the Internet from your handheld device even when a networked computer (laptop or desktop) is easily available?
24) Use Handheld Internet When Desktop/Laptop Easily Available

- Never: 66%
- No Answer: 2%
- Very often: 7%
- Often: 7%
- Seldom: 10%
- Very seldom: 8%
25) Which of your institutions’ IT services would you be most likely to use if they were available on your handheld internet device?

- Use as clickers for course polling and quizzing
- Download/stream course lectures (podcasts)
- Payment for things on campus (e.g. vending machines, food services)
- Campus information (news, events, map, directory, bus routes, handbook, etc.)
- Email system
- eLearning
- Student Administrative services (Official grades, registration, etc.)
- Library services
How many times this year have you contacted the campus IT organization for technical support related to your handheld Internet device?

![Pie chart showing the frequency of contact for IT support related to handheld devices.]

- Never: 66%
- 1 to 2 times: 29%
- 3 to 5 times: 4%
- 6 to 10 times: 1%
- 11+ times: 0%
27) What keeps you from using the internet, or using it more often, from a handheld device?

- Plenty of other ways to access the Internet: 62%
- Cost of the handheld device: 54%
- Cost of the data service: 50%
- Device usability issues (small screen, keyboard, etc.): 32%
- Inadequate battery life: 18%
- Network connection too slow: 25%
- Limited access to the network (e.g. hotspots, wireless carrier coverage): 20%
- Lack of applications that are useful to me: 12%
- Cost of applications that are useful to me: 26%
- Concern about the security/privacy problems of mobile technology: 8%
- Concern about the potential health problems of mobile technology: 2%
- Other: 7%
28a) Use Handheld for Course Activity

- Strongly disagree: 36%
- Disagree: 31%
- Neutral: 19%
- Agree: 11%
- Strongly agree: 3%

28b) Use Handheld for Non-Course Activity

- Strongly disagree: 28%
- Disagree: 23%
- Neutral: 18%
- Agree: 24%
- Strongly agree: 7%
28c) Instructor Authority to Forbid Handhelds

- Strongly agree: 19%
- Agree: 29%
- Neutral: 23%
- Disagree: 17%
- Strongly disagree: 12%

28d) Do More on Handheld in Next 3 Years

- Strongly agree: 15%
- Agree: 35%
- Neutral: 30%
- Disagree: 14%
- Strongly disagree: 6%
29) How do you use mySUU Portal?

- Directory Search: 21%
- Class List: 62%
- Weather: 24%
- Bookmarks: 4%
- SUU Daily Events: 27%
- SUU News: 29%
- Library: 49%
- SUUMail: 33%
- Access eLearning: 67%
- Registration/Grades/Financial Aid: 97%
30) How old are you?

- Under 18: 1%
- 18 to 29: 89%
- 30 to 39: 6%
- 40 to 49: 3%
- 50 to 59: 1%
- 60+: 0%

31) What is your Gender

- Male: 49%
- Female: 51%
32) What is your cumulative grade point average (GPA)?

- A: 20%
- A-: 27%
- B+: 22%
- B: 14%
- B-: 8%
- C+: 3%
- C: 2%
- C- or lower: 0%
- Don't know: 4%
- A-: 27%

33) What is your class standing?

- Senior: 32%
- Junior: 28%
- Sophomore: 19%
- Freshman: 16%
- Graduate: 5%
34) Are you currently a full-time or part-time student?

- Full-Time: 92%
- Part-Time: 8%

35) Do you reside on campus or off campus?

- Off campus: 88%
- On campus: 12%
36) What are you majoring in?

- Undecided: 6%
- Other: 12%
- Social sciences, including Criminal Justice: 15%
- Physical sciences: 5%
- Life/biological sciences, including agriculture and health sciences: 20%
- Fine arts: 10%
- Engineering: 6%
- Education, including physical education: 18%
- Computer Science/Math: 8%
- Business: 16%