

Pharmacy Savings: 2023-2024

MotivRx Member Rx Plan

MotivRx is committed to helping you lower your prescription costs. This means if you or any covered dependent is taking a medication, including insulin costing \$200 or more a month, we may be able to lower or eliminate your monthly out-of-pocket costs.

What MotivRx Offers

Full Assistance Programs

For members taking high-cost name brand or specialty medications, MotivRx may be able to eliminate your monthly costs entirely.

Co-pay Card Adjustments

We assist our members in identifying and participating with co-pay assistance programs that help reduce their costs at the point of sale.

Ensure a Smooth Transition

Pharmacy Search

To confirm coverage for current medications, utilize the formulary search at www.motivrx.com

Diabetic Assistance

MotivRx has programs in place that can lower or eliminate the high cost of diabetic insulin and testing supplies.

Formulary Options

MotivRx will review your medications to see if you are eligible for a pharmacist-approved, low cost equivalent.

Call us

If you haven't contacted us to see what you can save on current medications, please do so at **385-247-1030** (8AM–5PM MST) or **844-234-4472** (after hours).

Mail Order Pharmacy: WellDyneRx

Get started by registering for Mail Order Pharmacy using WellDyneRx's 24 hours a day, 7 day a week access to the WellView Member Portal at www.WellDyneRx.com. Click "Members" then "Register Now."

Sending Prescriptions

Your doctor must write your prescription for a 90-day supply (or the number of days your plan allows for mail service). There may be limitations on some medications, such as controlled medications, due to state and federal laws. Prescriptions are processed and shipped to the default shipping address upon receipt. When you are ready for your script to be filled, send your prescriptions to WellDyneRx:

- Electronically: This is the quickest way to fill your prescription. Ask your doctor to electronically send your prescription to WellDyneRx Mail Order Pharmacy.
- By Fax: **888-830-3608** or **877-221-1259**. Only prescribers may fax prescriptions to a pharmacy.
- By Mail: Write your Member ID and patient's date of birth on the prescriptions, and mail to WellDyneRx, PO Box 90396 Lakeland, FL 33804.

Ordering Refills

WellDyneRx offers several easy ways to order your prescriptions. We will send a reminder when it's time to refill your prescription. The best time to order refills is when you have a 14-day supply of your medicine left.

- Online: Order refills at www.WellDyneRx.com.
- By Mail: Mail original prescriptions with Member ID and patient's date of birth to WellDyneRx, PO Box 90396 Lakeland, FL 33804.
- By Phone: Order through the WellDyneRx automated phone system by calling **800-900-6570**, press 2 and follow the prompts for mail order information. To access your account, you will be prompted to enter your date of birth, zip code, and phone number.

Payment

Payment is required with every prescription order. WellDyneRx accepts Visa, MasterCard, American Express, Discover, check, check by phone, or money order. We also accept payment cards for flexible spending and health savings accounts. Once you have registered, you can add or update your payment cards online or through our automated phone system.

Prescription Order Status

Check the status of your prescription order online or through the WellDyneRx automated phone system at **800-900-6570**. We also provide email alerts to track the status of your prescription orders. We will provide order information, refill reminders, and shipment notifications via phone and email notifications.

Member Services:

800-900-6570 Member Services representatives are available 24 hours a day, 7 days a week to answer questions and help with prescription orders. Pharmacists are available for consultations 24 hours a day, 7 days a week if you have questions about your medication, including how to take it, what to do if you miss a dose, side effects or drug interactions. For medical emergencies, please call 911.

Visit: www.MotivRx.com or call **385-247-1010** (8AM–5PM MST) or **844-234-4472** (after hours)

* MotivRx is contracted with all major retail pharmacies including Kroger, Walmart, Costco, Rite Aid, and Harmons. To see if a preferred pharmacy is in-network, please contact a member of the MotivRx team.